STUDENT SUCCESS CENTER
EXECUTIVE SUMMARY OF PLANNING DOCUMENTS
February 16, 2009

The offices of Student Support Services, Upward Bound, Career Services, Retention and ADA, and Counseling Services have prepared and submitted the UWA planning and assessment documents.

Student Support Services met all four outcome objectives: 70% retention rate (RESULTS 94% of last year’s new participants were enrolled at UWA fall 2008); 80% 2.0 or better GPA (RESULTS 88% had a 2.0 or better cum GPA at the end of the year); 15% campus leadership (RESULTS 15% were campus leaders by the end of summer 2008) /25% faculty-staff participation (RESULTS 50% of faculty and professional staff participated in SSS events during fall 2007 and 35% during summer 2008). 30% graduation rate (RESULTS 53% of the 2002-03 cohort graduated by summer 2008, and 54% graduation rate for the 2003-2004 cohort. In addition, all three attitudinal objectives were met. Students reported that participation in tutorials caused more positive attitudes towards professors and courses (97%). On the SSS Program Evaluations, 99% of respondents indicated overall program approval and 100% stated that they would recommend that other students join SSS.

Short-range plans for Student Support Services are to fully utilize the access database we purchased; improve student recruitment, selection, and orientation activities, as well as our mentoring component and our junior/senior component; update the SSS Home Page, and revamp program evaluation. **No Cost to UWA**

Upward Bound met all three of its outcome objectives: 90% persistence in high school through graduation (results 96%) and 80% postsecondary enrollment (results 92%); and 100% satisfaction with cultural/personal development programs (results 100%).

Achievements cited for Upward Bound were

- Sponsored trip to New Orleans, LA, visiting the National D-Day Museum, the Aquarium of the Americas, and a Hurricane Katrina tour. Offered college visits and tours of the National Scholarship Service Regional College Fair in Birmingham, Alabama A & M’s Preview Day, The University of Alabama in Birmingham, The University of Southern Mississippi, The University of South Alabama and UWA. Conducted field trips to the “Our Bodies: Actual Human Bodies” Exhibit at the Mobile Explorium, “Stomp” the musical, a holiday performance of the UAB Gospel Choir during a live recording, and the American village re-enactment program at the University of Montevallo.
- Provided supplemental employment for 14 UWA faculty and staff members, 8 local high school teachers, and 13 UWA students.
- Provided employment, room and board for 6 UWA students as resident advisors for the summer session.
The short-range plans for Upward Bound are to continue to improve the after-school tutorials, Saturday Sessions, and the summer residential component, in addition to improving ACT test preparation and data entry. **No Cost to UWA**

Career Services was successful in distributing Career Planning and Occupational Exploration information to freshmen and sophomores through Freshman Seminar and Career Exploration classes. Students in 10 sections of UWA 101 and 8 sections of PY 100 heard presentations and Career Exploration was taught both fall and spring semesters. The Director also presented job search information to various UWA classes, to students in small-group workshops, and to individuals who scheduled career counseling appointments.

Achievements noted were

- 79 employers participated in on-campus recruiting events and 284 interviews were conducted at Education Interview Day.
- Spoke to 30 classes including presenting interview workshops to two speech classes and personality type workshops to eight psychology classes.
- Provided 400 students with job search/career materials.
- Initiated a College of Business Graduating Student Program consisting of workshops on resume writing and interviewing. Critiqued resumes and coordinated a Mock Interview Day with actual recruiters. Increased COB students registering with Career Services (CCN) to 24 students compared to 7 in 2006-07.
- Assisted the UA Career Services Director with resume critiques at Alabama Press Association Job Fair at UAB. Carried 2 UWA students to this event.
- Attended National Conference on recruitment for teachers.

Short-range plans for Career Services are to increase the number and types of recruiters, to follow up with undecided majors, to renew Sigi 3 License for 2 years, to increase student and faculty participation in Majors to Careers Forum, and to serve as Vice President for Colleges for Southeastern Association for Employment in Education and co-chair 2010 conference.

**Budget request for 2009-10:**
**Assistant Career Services Director to increase employers recruiting on campus--$35,000, plus travel and supplies at $2,000**
**Renew Sigi 3 License for 2 years--$1,800**
**TOTAL REQUESTED--$38,800**

Retention and ADA Services met its objectives. The staff provided tutorial information to students, met with students regarding academic deficiencies and made suggestions for academic improvement, communicated with faculty, students, and parents regarding ADA concerns, coordinated service learning for UWA 101 classes, and coordinated the UWA Peer Tutorial Program.
Accomplishments cited were
  - Assigned tutoring to 103 students
  - Tri-hosted UWA 101’s First Fall Freshman Social and Movie Night
  - Disseminated 160 service-learning catalogs to 6 sections of Freshman Seminar classes
  - Taught UWA 101 for the Gateway Program and provided academic counseling

Short-range Plans are to increase the selection of service learning projects, maintain regular contacts with ADA students, provide workshops for faculty and staff to aide our ADA students, and to evaluate the Peer Tutorial program.

Budget request for 2009-10:
  - $200 for photocopying costs for the UWA Peer Tutorial Program, Service-Learning Site Indexes, and ADA information. $800 to attend ADA conferences and professional development workshops.
  - TOTAL REQUESTED--$1,000

Counseling Services met its objectives related to retention and counseling efforts. The staff emailed all at-risk students and met with those conditionally admitted students, probation students, and referred them to their Student Success Coordinator.

Accomplishments cited were
  - Developed counseling brochure
  - Increased paraphernalia available to staff and students regarding common clinical issues
  - Implemented online assessment screening tools regarding depression, PSTD, generalized anxiety disorder, and bipolar disorder

Budget request for 2009-10:
  - $100 increase in printing budget and $500 increase to other general to cover personal counseling intervention materials
  - TOTAL REQUESTED--$600